ROYAL ARCH MASONIC HOME



GRAND CHAPTER ANNUAL REPORT

Grand Chapter Annual Report April 2023- Royal Arch Masonic Homes Society

The Royal Arch Masonic Homes Society's Board of Directors and Management Staff are pleased to report that the Apartments and the Care Home are operating at a high level and are constantly meeting and exceeding all Health Authority and Licensing protocols this year. The Care Home operates under the Ministry of Health and is a non-profit, charitable organization that contains 151 single rooms for complex care residents. The Apartments also operates under the Society and has 75 rental suites available for low-income seniors. There have been many exciting projects that were completed this year within both buildings.

The Apartment received upgrades and renovations to the lobby, recreation room, lounges, and exercise room with new exercise equipment purchased. Additionally, a complete building wide re-piping project was completed this year. The Care Home received upgrades so far this year of two (out of eight) tub rooms, new specialized mattresses and rehabilitation equipment such as repositioning devices and slings, new ceiling lifts, upgrades to the call bell system, new dining room tables, new bed frames, new feeding chairs. A complete construction project will be starting within the next several weeks on one of the nursing station in order to fully renovate the area. This project is made possible by a generous

donation from the Dunbar Chapter to the Care Home. Additional funding projects in the Care Home, made possible by the Funding Society, have been six patio mural paintings, a permanent floral art project in the main patio. Other specialized equipment such as a medication cart was also purchased through the Funding Society.

Quality Improvement Programs have explored increasing diversity and cultural safety training and have provided increasing opportunities for resident and staff to celebrate holidays that address social justice issues and multifaith celebrations. The Residents' Council have been meeting directly with the Board of Directors on a monthly basis and there is the renewal of the ability to hold Family Meetings on site this year. The facility has the ability to provide increased on-site visitations as well as virtual methods of connecting residents with families and friend who are unable to come to the Care Home. Our Director of Social Services is dedicated to keeping lines of communication open either in-person or via e-mail in order to assist with questions and address care planning needs. Our Pastoral Care Service Director is available to any resident to conduct formal group services or one-on-one visits for reminiscing, life reflection or faith-based discussions. Our Recreation Department provide quality programming with the assistance of volunteers such as hosting outside professional entertainers on a weekly basis, scenic and

destination-based bus trips, special meals, music programs and programs in Cantonese and Mandarin run by the music therapist. Many other events take place such as the seasonal butterfly program, bingo, one-on-one visits, craft programs and reflection and discussion groups just to name a few. Additionally external professional services are being provided on-site to residents such as dental hygiene services, optometrist, foot care nurses, mental health, end-of-life programs, additional private rehabilitation services and hairdressing services.

It is with these services and programs that we can offer high-quality care to persons in need of 24 hour complex nursing care. One such example is Mr. William Youde (Bill Youde) who is currently residing at the Care Home and who is 106 years old. He was a founding member of the Care Home and the Apartments over 40 years ago and had worked on the Royal Arch Masonic Homes Society Board of Directors for many years until his retirement. He is currently enjoying all of the services as a resident of the Care Home that he worked so hard to put in place; but we need the help of the Masonic Community to keep the Society's vision and our mission alive.

Please consider reaching out to support the Society or by donating to the Funding Society. You can show your support by attending this year's Annual

General Meeting that is taking place on Thursday June 15th at 11:00am at the Arbutus Club in Vancouver- beverages, lunch and dessert are provided. Donation dollars go towards items the directly benefit the quality of life for residents such as bus outings, electronics devices for recreation groups, arts and crafts, specialty mattresses, mobility devices and other rehabilitation equipment, adaptive clothing, special entertainment, specialized tub and bathing equipment, portable and ceiling transfer lifts (just to name some items). We are also asking for Chapters to send along their annual dues for 2023 as we currently have 13 out of 26 Chapter due for this year. Please contact Rina Dhillon (Administrative Services Manager) at 604-412-2452 to confirm attendance at this year's AGM or about any questions regarding Chapter dues or donations.

Thank you for your assistance and for your time.